

House Government Operations Committee Amd. No. 2

AMENDMENT NO. \_\_\_\_\_

\_\_\_\_\_  
Signature of Sponsor

AMEND Senate Bill No. 1925

House Bill No. 1827\*

**FILED**

Date \_\_\_\_\_

Time \_\_\_\_\_

Clerk \_\_\_\_\_

Comm. Amdt. \_\_\_\_\_

by adding the following as a new section to precede the effective date section:

SECTION \_\_\_\_\_. The department shall prepare annually a report to be delivered by February 1 to the speaker of the house, the speaker of the senate, the chair of the senate general welfare committee, the chair of the house health and human resources committee, the chairs of the house and senate government operations committees, the chair of the house commerce committee, the chair of the senate commerce, labor and agriculture committee, and the legislative library. Such report shall contain the following:

(1) A description of the department's monitoring and quality assurance activities provided pursuant to TennCare;

(2) An analysis of the results of monitoring and quality assurance activities, including results of any cohort studies which have been conducted;

(3) Encounter data on mental health services, including services provided to severely and persistently mentally ill persons, severely emotionally disturbed persons, and alcohol and drug abuse services;

(4) Funds expended for services provided to severely and persistently mentally ill persons, severely emotionally disturbed persons, and alcohol and drug abuse services;

(5) Performance data related to issues such as accessibility of care, customer service, quality of life and treatment outcomes;

(6) Information pertinent to the department's efforts to include consumer and advocacy groups and providers in its decision making process;

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(7) Results of reviews of claims processing, complaint/grievance processes and contract compliance by state agencies other than the department; and

(8) Recommendations relative to needed enhancements and improvements to reach unserved and underserved persons.

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